



Water has no substitute...Conserve it!

Media Contact: Jonell S.T. Kaohelauii
Information & Education Specialist
Phone: 808- 245-5461
Mobile: 808-755-5432
Email: jkaohelauii@kauaiwater.org

News Release

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DOW announces a temporary source change for Lihue-Hanamaulu-Kapa`a water system

LIHUE - The Department of Water (DOW) announces a temporary change in the water source; from surface water treatment plant to a ground water (well water) source for its Lihue-Hanamaulu and a portion of Kapa`a's water system beginning today, July 16, 2020 until further notice. Some customers may have been or are currently experiencing discolored water at the tap. The temporary switch to a different source will provide clear water for customers in the affected areas and will also allow the surface water treatment plant to adjust and stabilize pH levels and clear-up the discoloration in the tap water before returning to service. DOW testing confirms that water quality continues to be safe for normal use and conducts water testing on a continuous schedule to ensure drinking water remains safe and meets state and federal drinking water standards.

An update will be provided when new information becomes available. To monitor water service updates online, visit www.facebook.com/KauaiDOW.

To report a water service emergency, contact the Department of Water at 245-5444 or after-hours call Police Dispatch at 241-1711.

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